



CARBOCRAFT (PTY) LTD
ACTIVATED CARBON • PROCESS RAW MATERIAL • JUST-IN-TIME

COMPANY PROFILE

We add value to your supply chain!



011 234 0675

www.carbocraft.co.za

Block D, Homestead Park,
37 Homestead Road, Rivonia

OVERVIEW & HISTORY



Welcome to a world of streamlined supply chain solutions designed to elevate your manufacturing processes. As your trusted partner, we specialize in providing just-in-time raw materials for a diverse range of industries.

CARBOCRAFT was founded in 2010 on Activated Carbon, a product that is inherently black as coal. Since then, we have rapidly evolved and applied our **CRAFT** to an array of colourful and vibrant intermediary products, that are used in a multitude of different applications across all known manufacturing industries. **'CARBO'** denotes our expertise and origins in Activated Carbon. **'CRAFT'** is derived from the skill and craftsmanship that we apply to the processes involved to get our premium products to our customers...at the right time...the right place...and the right price.

NUMBERS STORY SINCE 2010

Suppliers
Worldwide

75

Customers
We Serve

847

MT Sold

22,101

Customer
Orders Processed

30,379

Products
Traded (SKU)

637

Years in
Operation

15

Sales
Professionals
at Your Service

13

International
Shipments
Expedited

2,400



CARBOCRAFT
ACTIVATED CARBON + PROCESS RAW MATERIAL + JUST-IN-TIME

LOGISTICS

Logistics is an integral part of our business! Whether by Sea freight, Road freight, Airfreight or Express Courier, we will move heaven and earth to ensure that our customers get their orders on time. With warehouse facilities in all primary commercial centres of South Africa, we provide fast, flexible, JUST-IN-TIME deliveries to all our customers nationwide. Through effective inventory planning, sufficient material is always stored at our warehouse facilities in accordance with our customers' consumption requirements, to prevent any form of disruptions to manufacturing operations. **CARBOCRAFT** operates a strictly controlled First-In-First-Out (FIFO) inventory system that guarantees a consistently high level of product quality. All our deliveries are accompanied by a detailed Certificate of Analysis (COA), clearly reflecting the batch number, production date and "best before" date.

QUALITY ASSURANCE (QA)

Quality is at the heart of everything we do at **CARBOCRAFT**. Our stringent Quality Management System (QMS) ensures all products meet high safety and quality standards. We operate a stringent Quality Management System, incorporating ISO 9001:2015 and BRCGS for Agents and Brokers, to guarantee that we consistently deliver our products in accordance with the highest quality standards. This gives our customers the peace of mind that they deserve, knowing that our products are 100% safe and consistently meet the required product specification and prescribed quality criteria every time, ensuring maximum productivity during their production or manufacturing processes.



OUR MISSION & VISION

Our mission is to maximize customer satisfaction. Through fairness, integrity and positivity, 3x values that permeate everything we do at **CARBOCRAFT**, we forge rock-solid alliances with our customers and suppliers alike. We genuinely care about our customers and are passionate about steadfastly looking after their every raw material need. We are equally fond of all our international supply partners and are extremely grateful for their enduring support and excellent collaboration over the years. Building an impeccable track record regarding raw material supply dependability in our market, is our foremost objective and we will soldier on unremittingly, in our quest to realize this vision. Another **CARBOCRAFT** mission is having fun while attending to the day-to-day business. This positive spirit, and the indomitable nature of our dedicated team, defines our company culture and is part of our DNA.

OUR VALUES

- **Superior product quality**
- **Customer service excellence**
- **Optimum Just-In-Time supply-chain solutions**
- **Fairness, integrity and positivity in everything we do**

Our Services

Our unwavering commitment to supply dependability and unparalleled customer service excellence sets us apart in the industry. In today's fast-paced market, a stable and reliable raw material supply has never been more important. **CARBOCRAFT** operates a robust supply chain management and proactive inventory strategy, that ensures that products are always in stock and readily available, minimizing any potential disruptions to manufacturing operations. Our team is trained to understand your unique business needs and we have tailored our service offering accordingly. Our customer-centric culture is not isolated to one division, it is a company-wide ethos. Every member of our organization is trained to prioritize our customers' needs.

Raw Material Solutions

We provide raw material solutions to Research & Development, Procurement, and New Product Development spheres across South Africa and Sub-Saharan Africa. We bring a diverse range of raw materials from all corners of the world to Africa. We have the right raw material for your EVERY raw material need.

Efficient Inventory Management

With warehouse facilities in all primary commercial centres of South Africa, we provide fast, flexible, JUST-IN-TIME deliveries to all our customers nationwide. Through effective inventory planning, sufficient material is always stored at our warehouse facilities in accordance with our customers' consumption requirements, to prevent any form of disruptions to manufacturing operations.

Premium Product Quality

We have attained ISO9001 certification, as well as accreditation in terms of internationally recognized BRCGS FOR AGENTS & BROKERS, reinforcing our ongoing pursuit for premium quality products and maximum operational efficiency.

Customer Service Excellence

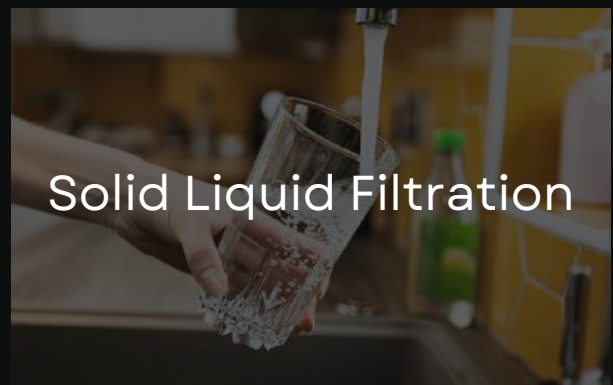
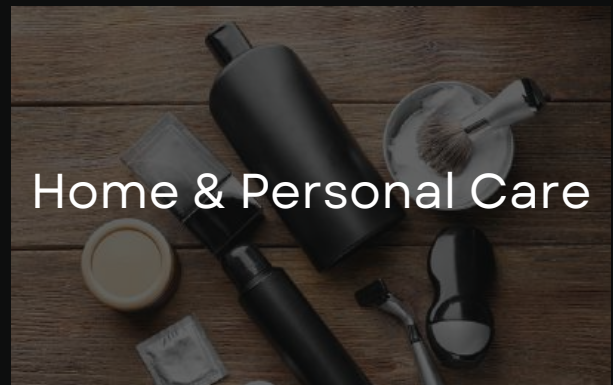
Customer service excellence is at the heart of what we do. We put our customers first, in everything we do, every time. At **CARBOCRAFT**, we give new meaning to the "old" adage "customer is king". In our organization, we acknowledge that customers are not just kings, they are the architects of our brand.

Plant and Process Optimization

We offer bespoke technical support on all our products to optimize production processes, helping our customers increase productivity and plant efficiency.

Industries We Serve

CARBOCRAFT adds value to the INGREDIENT & RAW MATERIAL supply chain of countless satisfied customers across a wide spectrum of industries! Through an extensive world-wide network of innovative market-leading suppliers, our highly diverse product portfolio ensures that we have a tailor-made solution for any raw material need.





Products We Offer



Activated Carbon



Adhesives & Inks



Amino Acids, Vitamins, and Minerals



Antimicrobial Preservatives



Bentonite



Bleaching Earth




Biocides + Disinfectants + Natural Animal Feed Additives



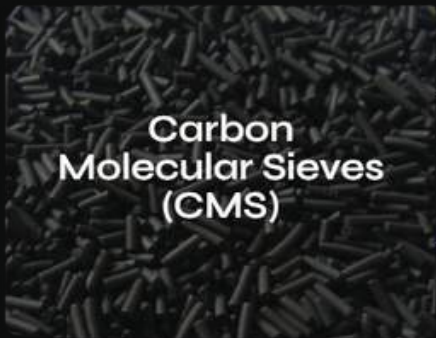
Botanicals + Medicinal Herbs + Natural Extracts



Capsules




Caramel




Carbon
Molecular Sieves
(CMS)




Cellulose +
Lignocellulose +
Wood Fibre



Chocolate,
Cocoa, and
Coconut



Chemicals +
Commodities




Conveyor
Lubricants



Creatine



Dairy
Concentrates




Dairy & Plant-
Based Proteins



Diatomite &
Perlite




Dietary Fibre
Concentrates



Emulsifiers



Essential Oils &
Oleo-resins



Filter Sheets



Flavours &
Extracts





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